Data Recovery Time Frames

This article explains data recovery time frames.

Evaluation: A detailed evaluation is performed on all media to determine the recovery level needed to recover the data. This typically takes one business day to complete and in some cases may take up to 48 hrs.

If you are in need of a same day evaluation you can request the Priority Evaluation Option

Recovery: Single Mac or PC formatted hard drives

- Level One Recovery: 1-2 days (Logical)
- Level Two Recovery: 2-5 days (Non-invasive)
- Level Three Recovery: 5-7 days (Invasive)

RAID (0,1,5,10):

- Evaluation 1-2 Days
- Recovery times vary depending on the failure

Rush Recovery Service (Add $299)

Typically if you add rush recovery to your service order recovery times are increased by 50%, this is made possible by an individual technician being assigned to your case. If you need your data worked on 24/7 by a dedicated technician please call us for a quote.

Please note all time frames are based on average estimates, some recovery scenarios my different.

Evaluation Times	Recovery Times
• Standard Evaluation 1-2 Days •Rush Evaluation 2-4 Hours • RAID Evaluation 48 Hours • Rush RAID Evaluation 2-8 Hours	• Level One 1-2 Days • Level Two 2-5 Days • Level Three 5-7 Days Rush Recovery Available 24/7 Service