

Data Recovery Orange County



Data Recovery, Done Right!

Client Information

Company:	Name :
Address:	City:
State: CA Zip:	Phone: Cell:
Email:	How did you hear about us:

Media Type:

☐ Hard Drive ☐ Cell Phone ☐ Flash Card ☐ RAID / NAS ☐ Other

Media Details:

Media Name _____

Media Size (MB/GB/TB) _____

Media Condition: Check all that apply

☐ Dropped / Broken ☐ Liquid Damage ☐ Format / Delete

Data Recovery Process - Choose One Option

A required data recovery evaluation determines the level of data recovery needed, recovery price, data integrity & recovery time-frame. Priority services are available at an additional cost.

☐ Standard Recovery Service

Evaluation time frame 1-2 Business days
Recovery Time frame 7-10 Business Days

☐ Priority Recovery Service - Add \$195.00

Evaluation time frame - Same Day
Recovery Time frame 2-6 Business Days

Data Recovery Locations:

FILE LOCATIONS: DATA RECOVERY ONLY

- ☐ User Profile (Desktop, Docs, Music, Pictures, Movies)
☐ Email (Specify) _____
☐ Accounting (Specify) _____
☐ Multimedia (Specify) _____
☐ Other (Specify) _____

Evaluation Pricing

***Most media will qualify for a free standard evaluation, some exceptions apply.**

Non-Refundable Fees

- Open Drive Seals \$150.00
- Liquid Damage \$255.00
- Priority Service \$195.00

By printing my name below I agree to the above statement & my acceptance of the terms of service.

Customer Signature _____ **Date** _____

Ownership: I confirm I am the legal owner (or authorized representative of the legal owner) of the property being released and all data contained therein. The original equipment supplied is typically released back upon request and only at completion of service. However where the drive is opened in a "clean-room" environment the drive may only be returned if physically possible and reassemble fees may apply. Any equipment left with D.R.O.C. for longer than **10 days** after notice of completion of service, equipment may be destroyed or recycled, at which time, D.R.O.C. shall have no liability to the customer or any third party as a result of destruction of equipment.

Permission to perform service: The customer authorizes D.R.O.C. to conduct an evaluation and if approved, service the media in any means necessary to recover the data. The customer authorizes Data Recovery Man and its employees, or agents, to receive, transport, and have work performed on said media/equipment/data to, from and between approved facilities as necessary.

Related Risks: Customer is aware of the inherent risks involved in data recovery including without limitation, risks due to destruction or damage to the media or data and inability to recover data, or incomplete data structures including those that may result from the runtime damage caused by general usage of recovery equipment. D.C.D.R. will not be held responsible or liable for the above risks. D.R.O.C. may be required to open the external enclosure, hard drive-seals or laptop or equipment etc. to obtain access to the media needed for recovery; in this case D.R.O.C. will not be liable for any warranties that may be voided during or as a result of this process.

Disclosure of Information (Confidentiality): D.R.O.C. agrees not to disclose private or business information (including recovered data) to other parties or sources (except authorized employees or authorized agents of D.R.O.C. without the consent of the customer or unless required by law. Data Recovery Man may use some contact information for internal use and advertisement purposes such as newsletters or informational emails etc. Emails, as required by law, contain an opt out option if clients wishes not to receive this type of communication.

Payment: Payment is due in full upon notification of completion. Until monies are received in full recovered data will not be released, shipped, be picked up or uploaded. The customer is financially responsible, if applicable, for all shipping costs and taxes to and from D.R.O.C.

Storage of Data: Recovered data is stored internally for **5 business** days after notification of pickup. Please check your recovered data carefully as after this time recovered data kept on storage is permanently destroyed. Any claims for missing data needs to be communicated within this period. After 5 business days any unrecovered, missing or unreported data loss claim, data will need to be re-evaluated and paid for again.